

Viewing of Transaction Status

Primarily to check the status of online transactions.

After authorisation, you should check on the status of the transaction to confirm if it has been accepted or processed by the bank.

Step 1

Click **Information** > **Transaction Status** from the left navigation panel.

Step 2

Select your preferred search criteria, and input the information needed.
 You can search for a particular transaction using the transaction/customer reference number and date range.

Step 3

Click **'Search'**.

Step 4

A list of transactions will be displayed based on your search criteria.

Last Action Date	Transaction Reference No.	Customer Reference	Menu	Source Account	Amount	Instruction Mode	Instruction Date	Trx Status
31-Dec-2013 14:39:28	20131231591173078		Giro Collection	2000199602 / XXXACH ENERGY LIMITED (SGD)	SGD 100.00	Future Payment Date	02-Jan-2014	Pending Approval
01-Jan-2014 00:00:01	201312301795678164		Fixed Deposit Placement	2000034066 / XXXANNA LIMITED (USD)	GBP 4,500.00	Future Payment Date	02-Jan-2014	Processed
01-Jan-2014 00:00:01	201312301687678421		Fixed Deposit Placement	2000298128 / XXXIT PRIVATE LIMITED (EUR)	EUR 1,300.00	Future Payment Date	02-Jan-2014	Processed

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Step 5

Click the **'Transaction Reference No.'** to view the details of the transaction.

Transaction Status

In House Transfer

Trx Status : Executed Successfully

Transaction Reference No. : 201401021723065510

Source Account : 2000001322 / XXX HEAN SINGAPORE (SGD)

Amount : EUR 1,200.00 Equivalent to : SGD 1,978.44

Exchange Rate : Counter Rate 1.6487

Total Debit Amount : SGD 1,978.44

Remark :

Customer Reference :

Beneficiary Information

To Account Type : Registered Account

Beneficiary Account : 2000236128 / XXXIT PRIVATE LIMITED (EUR)

Beneficiary Notification

Notification Flag : Don't Send

Instruction Mode

Today : 02-Jan-2014

Transaction History

Action Date	Action Type	Action By	Amount	Successful/Failed	Trx Status
02-Jan-2014 09:25:51	Approve	ARUBER01 - Approver Release	EUR 1,200.00	Success	Pending Execute
02-Jan-2014 09:25:14	Create	TESTER01 - TESTER 1	EUR 1,200.00	Success	Pending Approval

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Download

Step 6

Click **'Download'** to download a copy of the transaction status.