

No.	Question	Answer
1	Can I use Google Pay with my CIMB Credit Card(s)?	Yes! CIMB Cardmembers ("Cardmembers") can use your eligible CIMB Credit Card ("Card") with Google Pay to make payments at selected merchants with Near Field Communication (NFC) contactless payments and/or Magnetic Secure Transmission (MST) payment terminals.
2	Which CIMB Credit Card(s) are eligible for use on Google Pay?	All CIMB Mastercard and VISA Credit Cards are eligible for Google Pay.
3	What devices are eligible for Google Pay?	Google Pay works on Android 9 or higher. To use Google Pay for in-store payments, ensure your device supports - Near Field Communication (NFC) - Host Card Emulation (HCE) Even if your device doesn't support NFC, you can still use Google Pay for in-app or online payments.
4	How many cards can I add per device?	You can add multiple eligible CIMB Cards to Google Pay on each device. While payments are made with Google Pay, cards are added to Google Wallet.
5	Can I add my CIMB Credit Card on multiple Google Pay devices?	Yes! You can add your CIMB Card to multiple devices, but you must set it up separately on each one.
6	How do I make payments with Google Pay?	To pay with Google Pay, you must first add your eligible CIMB Card to the Google Pay app on your compatible Android device. At a store with NFC contactless readers, follow these steps: - Unlock your phone (you don't need to open the app). - Hold your phone over the contactless reader to initiate payment. - Confirmation: A tick mark will appear on your screen, and your device will subtly vibrate and emit a soft tone to indicate successful payment. - Transaction notification: you will receive a push notification with your Google Pay transaction details.
7	Can I still enjoy the cashback programme and CIMB Deals when using CIMB Credit Card with Google Pay?	Yes! Your cashback benefits and access to CIMB promotions remain unchanged.
8	Is Google Pay secure?	Absolutely. Google Pay has built-in security protections that safeguard your account and personal data. - When you pay in stores, Google Pay shares a virtual card number instead of your actual card details. - Your real card information stays private and is never shared with merchants.
9	Will Google Pay have access to my CIMB accounts?	No, Google Pay does not have access to your CIMB accounts.
10	What should I do if I cannot add my Card to Google Pay?	Ensure that your device has an active internet connection (via Wi-Fi or mobile data) when adding a payment card. If you encounter CIMB Credit Card-related issues, you can contact our 24-hour customer service hotline at +65 6333 6666 for assistance.