

Terms and Conditions Governing The CIMB Bank Berhad Golf Programme 2020

A. Programme Eligibility

1. The CIMB Golf Programme (“Programme”) is valid from 01 February to 31 December 2020, unless otherwise stated.
2. Principal Cardmembers of the CIMB Visa Infinite Card (“Eligible Cardmembers”) issued by CIMB Bank Berhad, Singapore Branch (“CIMB Bank”) and with an account in good standing order are entitled to enjoy the golf privileges under CIMB’s Golf 2020 Program (the “Program”).
3. Eligible Cardmembers enjoy complimentary green fees (“Offer”) at four (4) golf clubs in Singapore and hundred and four (104) golf clubs overseas (“Participating Golf Clubs”), subject to booking conditions listed hereunder.
4. Eligible Cardmembers must have a minimum spend requirement of S\$2,000 in the previous calendar month in order to enjoy the Offer and book the participating golf courses.

B. Programme Mechanics

5. This Offer will only be applicable when Eligible CIMB Cardmember(s) book through CIMB Privileges Reservation by email to cimbmsg.golf@cimb.com
6. All golf bookings must be made at least seven (7) days but not more than fourteen (14) days in advance (not including the date of booking and tee off date)

The email booking should contain the following information:

- (i) Name of Golf Club
 - (ii) Tee off Date
 - (iii) Tee off Time
 - (iv) Cardmembers' name
 - (v) Cardmembers' NRIC or Card number
 - (vi) Cardmember's email address
7. All bookings are subject to availability
 8. Eligible Cardmember(s) will not be able to enjoy the Offer if utilising a tee-time booked by a club member. Similarly, a club member cannot make a booking directly at the Golf Club and transfer the confirmed tee-time over to the Cardmember.
 9. Cardmembers can play up to two (2) times in a month on a first-come-first-served basis in any participating Golf Clubs.
 10. For bookings of golf clubs in Singapore, Cardmember can book a maximum of one (1) flight per booking and cannot book for the next golf game until the current booked game has been played.
 11. For golf clubs located out of Singapore, Cardmember(s) can book a maximum of two (2) golf clubs each time however no further bookings will be accepted until the current booked game(s) has been played.
 12. Selected golf clubs are not accessible on weekends under this Programme. Please refer to the [Accessibility Table](#) for full details.
 13. All golf games must be completed by 31 December 2020.

14. For bookings of golf at Golf Clubs in Singapore, Malaysia, Indonesia, Philippines, Vietnam, Thailand and Cambodia (SEA):

- i. No paying guest is required for requests made to golf clubs located in SEA.
- ii. Up to four (4) Cardmembers can play together in one (1) flight however Cardmembers cannot book for the next golf game until the current booked game(s) has been played.
- iii. Cardmembers are responsible for arranging the minimum number of players required, with a minimum of two (2) players per flight for weekdays and a minimum of three (3) players per flight for weekends*, subject to pairing at the golf club's discretion.
- iv. All golf bookings must be made at least seven (7) days but not more than fourteen (14) days in advance (not including the date of booking and tee-off date).

15. For booking of golf at Golf Clubs in Japan and China:

- i. Each Cardmember must be accompanied by three (3) paying guests on weekdays
- ii. No weekends and public holidays access
- iii. Cardmembers are responsible for arranging the minimum number of players required, with a minimum of four (4) players per flight.
- iv. Bookings must be made at least fourteen (14) days but not more than two (2) months in advance (not including the date of booking and tee-off date) except for Golf Clubs in Japan.
- v. Bookings can be made at least seventy-five (75) days in advance for Golf Clubs in Japan.

16. For booking of golf at golf clubs in Australia, Mongolia, Scotland, South Africa, Spain, United States of America (USA) and United Arab Emirates (UAE):

- i. Each Cardmember must be accompanied by two (2) paying guests, per booking
- ii. Cardmembers are responsible for arranging the minimum number of players required, with a minimum of three (3) players per flight for weekdays and weekends*, subject to pairing at the golf club's discretion.
- iii. Bookings must be made at least fourteen (14) days but not more than two (2) months in advance (not including the date of booking and tee-off date).
- iv. Bookings to The Links at Spanish Bay require a minimum of one (1) night stay at either The Inn at Spanish Bay or The Lodge at Pebble Beach. Each room accommodates a maximum of two (2) players and one (1) round of golf. Peak season is April 1 – 30 November 2020.

** Weekend access at selected golf clubs only*

C. Payment, Amendment, Cancellation and No-Show Terms

17. All payments for green fees and/or applicable charges for Eligible Cardmember(s) and guest(s) must be made upon booking and charged to CIMB Visa Infinite Card. Charges will be reflected on the Eligible Cardmember's statements as transactions made at "Access3 Marketing Pte Ltd". Rates quoted are exclusive of taxes and are subject to change without prior notice.
18. CIMB Bank reserves the right to cancel the golf booking if payment for green fees and/or applicable charges is not settled prior to tee-off.

19. The following amendment and cancellation charges apply after the golf booking has been processed:

- i. For all golf clubs in SEA except for Ria Bintan Golf Club, Laguna Bintan Golf Club, Southlinks Country Club and Warren Golf & Country Club, the following cancellation charges apply to Eligible Cardmember(s) and their guests:
 - Amendment of S\$10.00 per change (subject to 7% GST) applies for changes made three (3) days or less before the tee-off date.
 - Cancellation of S\$10.00 (subject to 7% GST) applies for cancellation made three (3) days before the tee-off date.
 - 100% of total golf charges apply for cancellations made two (2) days or less before tee-off date as well as in the event of a no-show or late arrival on the tee-off date.
 - Change of date and tee-time (of play) considered as cancellation.
- ii. For Ria Bintan Golf Club, Laguna Bintan Golf Club, Southlinks Country Club and Warren Golf & Country Club, the following cancellation charges apply to Eligible Cardmember(s) and their guests:
 - Amendment of S\$10.00 per change (subject to 7% GST) applies for changes made four (4) days or less before the tee-off date.
 - Cancellation of S\$10.00 (subject to 7% GST) applies for cancellation made four (4) days before the tee-off date.
 - 100% of total golf charges apply for cancellations made three (3) days or less before tee-off date as well as in the event of a no-show or late arrival on tee-off date.
 - Change of date and tee-time (of play) considered as cancellation.
- iii. For golf clubs in China & Japan, the following cancellation charges apply to Eligible Cardmember(s) and their guests:
 - Amendment of S\$25.00 per change (subject to 7%GST) applies made seven (7) days or more before the tee-off date.
 - 100% of total golf charges apply for cancellations made upon confirmation of booking as well as in the event of a no-show or late arrival on the tee-off date.
 - Change of date and tee-time (of play) considered as cancellation.
- iv. For golf clubs in Australia, Mongolia, South Africa, Spain, United States of America (USA, excluding The Links at Spanish Bay) and United Arab Emirates (UAE), cancellation terms will be advised at time of booking.
- v. For bookings to The Links at Spanish Bay, a one (1) night deposit for room/tax only is due at time of booking. Full room/ tax/ golf pre-payment shall be due fourteen (14) days before arrival. Cancellation or change of dates for rooms or golf must be made fourteen (14) days prior to arrival or tee-off date to which an amendment fee of S\$25.00 shall apply. Cancellation made within fourteen (14) days of arrival will incur forfeiture of two (2) nights room deposit and full green fees.
- vi. Cancellation or No-show fees will be charged to Eligible Cardmembers' CIMB Visa Infinite Card. Until such time these fees are paid, Cardmember will not be granted the next golf booking.
- vii. Eligible Cardmember is deemed to have understood the cancellation policy upon acceptance of golf booking confirmation.

D. General Terms and Conditions

20. The Programme cannot be used by Eligible Cardmembers or their guests in conjunction with any golf promotion or for participation in any golf tournament and/or corporate/social golf arrangements at the respective clubs.
21. Participating Golf Clubs will not accept direct enquiries and/or bookings for this Programme.

22. Eligible Cardmember(s) and his/her guest(s) are required to pay for the use of the buggy and caddy at normal published rates. Any other applicable fees or charges are to be borne by the Eligible Cardmember(s) and his/her guest(s).
23. Eligible Cardmember(s) and their guest(s) should hold valid golfer's insurance at time of booking of the golf game.
24. Eligible Cardmember(s) and their guest(s) should hold valid Handicap cards. Golf Club may require golfers to produce their handicap card upon registration.
25. There will be no rain check after tee-off.
26. The Programme is valid for golf course access only and does not constitute a golf club membership. Cardmember(s) and their guest(s) will not have access right to other facilities at the golf club.
27. CIMB Bank Berhad and its vendors do not assume liability and Cardmember shall not make any claim whatsoever for (i) injury or bodily harm or (ii) loss of or damage to property, howsoever caused, arising from or in connection with this Programme.
28. CIMB Bank Berhad reserves the right to change and/or amend the terms and conditions of this Programme, remove or replace any Participating Golf Club offered in this Programme.
29. The terms and conditions, rules and regulations of each Participating Golf Club shall apply. Each club reserves its right to amend its terms and conditions, rules and regulations or impose new terms and conditions, rules and regulations without prior notice to Cardmembers.
30. CIMB Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies under the Promotion. This includes, without limitation, whether the transaction is considered an Eligible Transaction. If CIMB Bank in its sole and absolute discretion determines that the transaction is not an Eligible Transaction, or that the transaction does not otherwise qualify under the Promotion, CIMB Bank reserves the right not to award the Offer.
31. Card account(s) must be in good standing during the Promotion Period, and up to the time the offer(s) are awarded. In the event that the relevant Eligible Credit Card Account is delinquent, voluntarily or involuntarily closed or terminated or suspended for any reason whatsoever before the Offer(s) are awarded, CIMB reserves the right not to award the Offer(s).
32. In case of dispute (including any dispute as to CIMB Bank's determination of the eligibility of any Cardmember to the Promotion and/or Gift), the decision of CIMB Bank shall be final, conclusive and binding. No further correspondence or claims will be entertained.
33. By participating in the Promotion, Cardmember agree and consent that CIMB Bank may use, disclose and process personal data provided by them for one or more of the purposes stated in CIMB Bank's Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 (available on www.cimbbank.com.sg) and for the purposes stated below and all participants confirm that they have read and agree to be bound by the terms stated therein, as may be amended, supplemented and/or substituted by CIMB Bank from time to time:
34. Disclosing the personal data of the Cardmember to the vendor/merchant/supplier of goods in connection with the Promotion; and administering and conducting the Promotion.
35. The Principal Cardmember confirms that they have read and agree to be bound by the terms stated herein, as may be amended, supplemented and/or substituted by CIMB Bank from time to time.
36. All other terms and conditions applicable to and governing the use of CIMB Credit Cards ("Product Terms") and Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 will continue to apply with full force and effect. For full details, please visit www.cimbbank.com.sg.

37. In the event of any inconsistency between these terms and conditions and the Product Terms or any application form, brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail to the extent of matters relating to this Promotion.
38. CIMB Bank and its participating vendor(s)/merchant(s) reserve the right to amend, revoke, vary or add to the terms and conditions of the Promotion or suspend or terminate the Promotion and/or any of its governing terms in its absolute discretion at any time without any liability and such changes shall be binding on Principal Card Member with effect from the earliest of the following:
 - a) the date CIMB Bank places a notice of such changes on its Singapore website;
 - b) the day after CIMB Bank sends notice of such changes to the Principal Card Member's last known address in the records of CIMB Bank by ordinary post;
 - c) the date after CIMB Bank sends notice of such change to the Principal Card Member by the short messaging system (SMS) or electronic mail; and/or
 - d) the date CIMB Bank places such notice at all of its branch(es) in Singapore.
39. Any termination, suspension, amendment or variation of this Promotion by CIMB Bank or the terms and conditions herein shall not entitle any Principal Cardmember to any claims or compensation from CIMB Bank for any losses or damages suffered or incurred by that Principal Cardmember, whether directly or indirectly caused.
40. CIMB Bank is not a supplier of the Offers and will not accept any liability in relation thereto.
41. CIMB Bank gives no representation or warranty with respect to the quality of the offer or their suitability for any purpose and shall not be responsible for any consequence, loss, injury, claim or damage suffered or incurred from or in connection with the Promotion and/or the redemption or use of the Gifts. Any dispute about the same must be resolved directly with the relevant vendor/merchant. CIMB Bank shall not be liable for any loss, injury, claim or damage suffered or incurred as a result of vendors'/merchants' goods and services.
42. All feedback on relations with the vendor(s)/ merchant(s) should be directed to the relevant merchant.
43. These terms and conditions shall be governed by the laws of Singapore and the participants in the Promotion irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
44. While all information provided herein is believed to be correct and reliable at the time of publishing or posting online, CIMB Bank makes no representation or warranty whether express or implied, and accepts no responsibility or reliability for its completeness or accuracy.
45. A person who is not a party to any agreement governed by these terms and conditions shall not have any right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these terms and conditions.

CIMB Bank Berhad (13491-P)
Information is correct as at 01 January 2020