

Terms and Conditions Governing Mastercard Southeast Asia Golf Programme

General Conditions

1. Offer is valid from 16 January 2020 to 15 January 2021.
2. Offer is open to primary Mastercard World Cardholders (“Cardholder(s)”) with cards issued in Singapore, Malaysia, Indonesia, Thailand, Vietnam, Brunei, Laos, Cambodia, Myanmar and the Philippines only.
3. Mastercard World primary Cardholders enjoy 50% discounted green fee rounds hosted at 27 golf clubs in 10 countries.
4. Mastercard World primary Cardholder can enjoy 50% discounted green fee for a maximum of 4 times per calendar year.
5. Offer is valid for use where preferably booked via the booking website (<http://mastercardSEAgolf.apexlynx.net>) and Cardholders are strictly not allowed to contact any golf clubs directly for enquiries/bookings or take over tee times transferred from other golfers/participating club members to be used in conjunction with this privilege.
6. Offer is not a direct offer by the golf clubs.
7. Cardholder enjoys maximum of 4 rounds of 50% discounted green fees per calendar year.
8. Cardholder and his/her guest(s) must have valid handicap to book a tee time and should hold a valid golfer’s insurance as individual golf clubs may impose golf insurance requirements.
9. Cardholder must adhere to all the terms and conditions when making a golf booking request (see “Reservations” section below), or their booking request would be rejected.
10. At all times, only one active golf booking per Cardholder is allowed. For the avoidance of doubt, the Cardholder may only place a new golf booking after the completion of an active one.
11. Offer is not valid for use in conjunction with other non-Mastercard World promotions, discounts or offers, and cannot be used with other promotion, participation in corporate golf events, private golf events or golf tournaments.
12. Requests for pairings, or to join a flight booked by other cardholders/golfers/participating club members will be accommodated on a best-effort basis and will administered at the sole discretion of the participating golf club. The golf club reserves the right to refute such requests.
13. Mastercard World Cardholders understand and acknowledge that participating golf clubs will not entertain any direct correspondence, enquires and/or attempts to check on availability and booking statuses from Mastercard World Cardholders.
14. This privilege is not to be regarded as a membership at participating golf clubs. Mastercard reserves the right to reject the booking if Cardholders make enquiries/bookings directly at the golf club or transfer a confirmed tee time to another Mastercard World Cardholder.
15. Mastercard World Cardholders understand and acknowledge that there will be a programme

wide cap of 50 rounds per month that will apply to all World bookings under the SEA Golf programme.

16. The SEA Golf Programme has a maximum of 50 rounds per month for all Mastercard World cardholders. For any interest on acquiring additional rounds of golf, please contact your Account Manager. In light of this cap, the message *“The Mastercard SEA Golf Benefits have been fully redeemed for the month. Benefits offered are limited and are on a first-come-first-serve basis. Please try again next month,”* will be displayed to users attempting to access the portal with a World card.

Reservations

1. All bookings should preferably be made through the booking website (<http://mastercardSEAgolf.apexlynx.net>).
2. Offer is valid for weekdays, weekends and public holidays unless otherwise stated. Some golf clubs MAY NOT accept booking on weekends and public holidays OR only allow restricted day and tee time for bookings on weekends and public holidays.
3. Warren Golf & Country Club only allows bookings on weekday. Sentosa Golf Club and Orchid Country Club only allow bookings on weekdays and Sunday PM. All clubs in Singapore do not accept bookings on public holidays.
4. Golf clubs in Korea only allow bookings on weekdays.
5. A minimum number of golfers per flight may be required as per respective golf clubs’ policies before bookings can be processed.
6. Bookings must be made at least **5 working days** in advance. (As an example, tee time request for a Saturday must be made latest by Saturday of the previous week).
7. Cardholders cannot book a tee time more than **14 calendar days** in advance. Note that intended tee-off date is not counted.
8. Acceptance of all golf bookings, pairings and changes to tee times will be at the discretion of the participating golf clubs and are strictly subject to availability. Cardholders will not be granted access to the participating golf clubs without a prior confirmed booking.

Payment Terms

1. The 50% discounted green fee rounds hosted at the participating golf clubs only apply to the Mastercard World primary Cardholder.
2. Primary Cardholder shall pay for 50% discounted green fee + buggy, caddie, turf mate, locker fee, insurance, taxes and all other ancillary and miscellaneous charges (“Other Usage Charges”) at normal published rates stipulated by the golf clubs.
3. All other guests shall pay for green fees, buggy, caddie, turf mate, locker fee, insurance, taxes and all other ancillary and miscellaneous charges (“Other Usage Charges”) at normal published rates stipulated by the golf clubs.

4. All payments made in relation to usage of the Mastercard World Golf Privileges and Other Usage Charges incurred, including the golfing fee for guest(s) where applicable while utilizing the Golf Privileges must be settled with the Mastercard World Card used to make the booking.
5. All applicable charges will be charged by Apexlynx LeisureSport Private Limited onto the Primary Cardholder's Mastercard World Card.
6. All charges will be made in the local currency of the participating golf club at which the game is booked and played or in equivalent of United States Dollars where required.
7. Bookings shall not be confirmed until the required and relevant golf fees are successfully charged to the Cardholder's Mastercard World Card.

Cancellation and Amendments

1. Cancellations and amendments must be made only through the booking website (<http://mastercardSEAgolf.apexlynx.net>) or Apexlynx LeisureSport Pte Ltd via (mastercardSEAgolf@apexlynx.net) and will not be accepted by the participating clubs if contacted directly.
2. Any amendments and cancellation for bookings made in countries other than Korea or at Mission Hills Golf Club must be made at least **3 working days** prior to the tee-off date.
3. Any amendments and cancellation for bookings made in Korea must be made at least **5 working days** prior to tee-off date for all participating golf clubs.
4. For Mission Hills Golf Club, no cancellation or amendment is allowed upon confirmation of tee-time. No refund will be issued in the event of cancellation or no-shows.
5. No refunds will be issued for cancellations made less than **3 working days** prior to tee-off, late arrivals or no-shows. Consequently, one round from the primary Cardholder's golf entitlement will also be deducted.
6. An amendment fee of US\$10 + applicable GST shall apply if there is any change request after confirmation of the booking. Changes include, but are not limited to, adding a golfer to the booking; removing a golfer from the booking; changing the name of a golfer from the existing booking; requesting for a change in date or time for an already confirmed tee time. No rain checks will be issued.

Miscellaneous

1. The Mastercard World Golf Privileges are valid for golf course access only. They do not provide cardholders and their guests with access to the other recreational facilities at the participating golf clubs.
2. Cardholders and his/her guest(s) acknowledge and agree that neither Mastercard nor Apexlynx LeisureSport Private Limited is responsible for non-fulfillment of any privileges or any defect or lack of service or goods supplied by third parties, including the

participating golf clubs. Accordingly, Cardholders irrevocably agree not to claim against Mastercard or Apexlynx Leisure Sport Private Limited in relation to any loss, damage, disappointment or distress of any kind arising from their use or attempted use of the Mastercard World Golf Privileges, including but not limited to failure or inadequacy of service or fulfillment of privileges by the participating golf clubs.

3. To the fullest extent permissible by law, the Cardholder and his/her guest(s) releases Mastercard, Apexlynx Leisure Sport Private Limited and the respective participating golf clubs from any claim, injury, loss, damage, cost or expense (including any claim for legal expenses) sustained or incurred by him/her in connection with his/her participation or attempted participation in the MasterCard World Golf Privileges.
4. Mastercard and the participating golf clubs reserve the right to amend and exercise the final interpretation of the terms and conditions of this offer.

CIMB Bank Berhad (13491-P)
Information is correct as at 20 January 2020