



## Terms and conditions governing CIMB World Mastercard® Airport Experiences Programme (“Programme”)

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### 1. Mastercard Airport Experiences provided by LoungeKey

1. The Programme is applicable to CIMB World Mastercard Cardmembers (“Cardmembers”) only.
2. Cardmembers shall be liable for the airport lounge access fee of USD32 per person per visit, paid directly to Lounge Key Limited (“LoungeKey”) for any lounge visit(s) using his/her CIMB World Mastercard.
3. Admittance to the lounges is conditional upon presentation of the CIMB World Mastercard or the digital lounge access code, together with a valid boarding pass for the same day of travel and to identify yourself as a LoungeKey member.
4. LoungeKey may amend the lounge visit charges from time to time and the latest charge advised at point of lounge visit shall prevail.
5. Cardmembers can download the third party service provider’s mobile application named “Mastercard Airport Experiences” (“MCAE app”) on their mobile devices to register for an account to generate the digital lounge access code. The MCAE app is available on Apple App Store or Google Play.
6. Use of lounges and services is governed by “Conditions of Use”, “Terms of Use”, and “Privacy Policy” of LoungeKey. For the full LoungeKey Standard Terms and Conditions of Use and more information about the list of airport lounges, facilities and offers under the Programme, Cardmembers may visit <https://airport.mastercard.com>.
7. Upon the Cardmember’s usage of the airport lounge and/or any offers available under the Programme, the Cardmember is deemed to have read, understood, and agreed to the Standard Terms and Conditions of Use, as may be amended from time to time, and which can be accessed at <https://airport.mastercard.com>.
8. The LoungeKey membership is not transferable and may not be used by any person other than the named Cardmember.
9. The Cardmember agrees to indemnify, save and hold harmless CIMB Bank and LoungeKey, their directors, officers, employees, subsidiaries and agents (collectively ‘the indemnified parties’) from and against any and all actions, claims, costs (including reasonable legal fees), damages and expenses arising out of Cardmember either contravening or not adhering to CIMB Bank’s “Terms and conditions governing CIMB World Mastercard Airport Experiences Programme” and LoungeKey’s Standard Terms and Conditions of Use.

### 2. General

1. In case of dispute, the decision of CIMB Bank and/or LoungeKey shall be final, conclusive and binding. No further correspondence and/or claims will be entertained.
2. All feedback on relations with the merchants should be directed to the relevant merchant.
3. Any termination, suspension, amendment or variation of this Programme by CIMB Bank or the terms and conditions contained herein shall not entitle any Cardmember to any claims or compensation from CIMB Bank for any and all losses or damages suffered or incurred by the Cardmember, whether directly or indirectly caused.
4. CIMB Bank reserves the right to amend, revoke, vary or add to the terms and conditions of the Programme or suspend or terminate the Programme and/or any of its governing terms in its absolute discretion at any time without any liability and such changes shall be binding on all Cardmembers with effect from the earliest of the following:
  - a. the date CIMB Bank places notice of such changes on its Singapore website;

- b. the day after CIMB Bank sends notice of such changes to the Cardmember's last known address in the records of CIMB Bank by ordinary post;
  - c. the day after CIMB Bank sends notice of such change to the Cardmember by short messaging system (SMS) or electronic mail; and/or
  - d. the date CIMB Bank places such notice at all of its branch(es) in Singapore.
5. All other terms and conditions applicable to and governing the use of CIMB Credit Cards ("Product Terms") and Terms and Conditions Governing Personal Data Protection Act (PDPA) 2012 will continue to apply with full force and effect. For full details, please visit [www.cimbbank.com.sg](http://www.cimbbank.com.sg).
6. These terms and conditions shall be governed by the laws of Singapore and all Cardmembers irrevocably submit to the non-exclusive jurisdiction of the courts of Singapore.
7. A person who is not a party to any agreement governed by these terms and conditions shall not have any right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any of these terms and conditions.
8. In the event of any inconsistency between these terms and conditions and the Product Terms or any application form, brochure, marketing or promotional material relating to the Programme, these terms and conditions shall prevail to the extent of matters relating to the Programme.
9. All information is correct at the time of publication.

**CIMB Bank Berhad (13491-P)**

Updated as of 10 March 2021